

Major Davis

FRONT-END WEB DEVELOPER

CONTACT

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TECHNICAL SKILLS

APIs

CSS3

GRID/FLEXBOX

HTML5

Javascript

WordPress

EDUCATION

NORTH PARK UNIVERSITY

B.A. Communications

08/1989 – 05/1991

Mass Media, Technical
Communications, and
Advertising.

I learned how to write press releases, long-form articles, and technical documents. In a communication program, I strengthen my writing and communication skills.

NORTHEASTERN ILLINOIS UNIVERSITY

08/1987 – 05/1989

General Studies

Focused on general electives courses during my first 2 years of college. I started out with Computer Science classes but

Experienced in creating visually appealing, responsive, and dynamic UI/UX. Excelled in collaborating with teams or autonomously to reach prescribed company goals. Ability to adapt in a fast-paced environment and have an insatiable desire to problem solve, learn new technologies, and grow as a Web Developer.

INSURANCE PRODUCER

02/2020 – 12/2021

The Hartford Insurance

Phoenix, AZ

- Provided service to clients' changing insurance needs by selling Property and Casualty Insurance products. Establishes productive working relationships with clients.

- Responsible for coordinating high volume of inbound calls with an emphasis on consultative selling and closing the sale, exceeding daily and monthly sales goals.

CUSTOMER ADVOCATE

08/2018 – 03/2019

Cigna Insurance

Phoenix, AZ

- As a Customer Advocate, my responsibilities Was interacting with customers to ensure they have a positive experience with the company. Work directly with customers or act as liaisons between customers and other departments.

- Responsibilities arranged anywhere from having to calculate the cost for medications that were approved rather generic or name brands.

- Explained any benefit and act as a liaison between pharmacies and customers if needed. Explained coverages to new customers during enrollment.